

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Atty. Docket: **KUNKEL=1**

In re Application of:)	Conf. No.: 2041
)	
Helmut KUNKEL)	Art Unit: 2614
)	
Appln. No.: 10/507,102)	Examiner: M.A. Haq
)	
Filed: April 11, 2005)	Washington, D.C.
)	
For: METHOD FOR OPERATING)	December 18, 2007
A CALL CENTER)	

AMENDMENT

Honorable Commissioner for Patents
U.S. Patent and Trademark Office
Randolph Building, Mail Stop Amendments
401 Dulany Street
Alexandria, VA 22314

Sir:

In response to the Office Action of **September 18, 2007**, please amend as follows:

Amendments to the Specification begin on page 2 of this paper

Amendments to the Claims are reflected in the listing of claims that begins on page 3 of this paper.

Remarks/Arguments begin on page 5 of this paper.